



**Institute of Vocational Studies  
Students Grievance Redressal Cell  
SGRC Feedback Report (Academic Session 2023-24)**

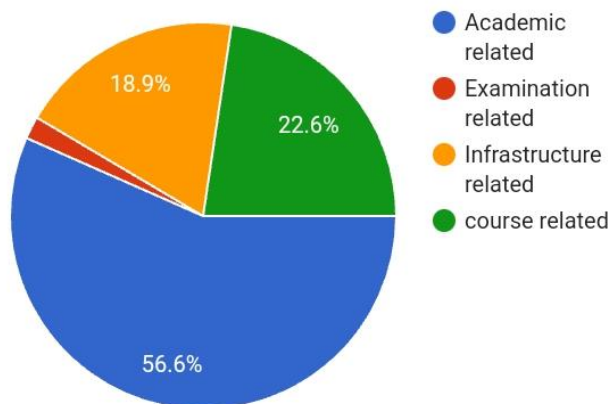
Under IQAC Cell Grievance Redressal and Welfare Committee of IVS was formed to maintain the healthy and friendly atmosphere for the students and teachers. The objectives of the Grievance Redressal and Welfare Committee are as Follows-

1. Upholding the dignity of the institution by ensuring strive free atmosphere.
2. Encouraging the students to express their grievance freely and frankly, without any fear.
3. Advising staff to be affectionate to the students.
4. Ragging and sexual harassment in any form is strictly prohibited in and outside the campus.

A feedback has been collected from the students of B.Ed. session 2022-23 to improve upon the working of SGRC and integrate the changes in the next academic session. The following is the detailed analysis of the data collected

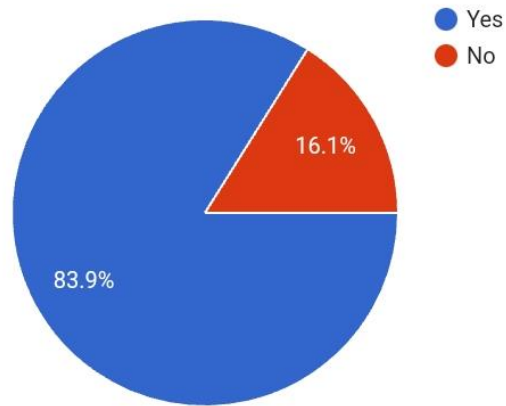
1. The type of grievance faced during the B.Ed. course.....

Analysis: Around 56.6% of the students faced academic related issues and 18.9% students faced infrastructure related problems. During the course, students also had course related issues (22.6%)



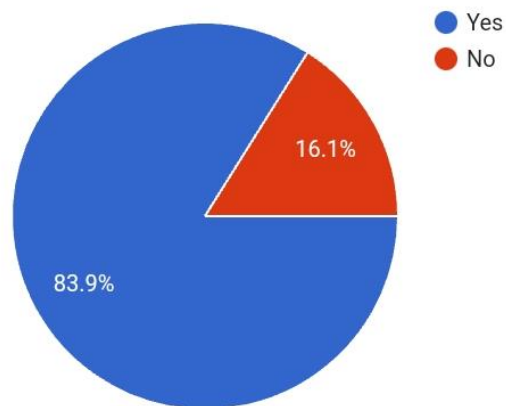
2. Was your grievance heard timely and patiently?

Analysis: 83.9% of students agreed that their issues and problems were heard patiently. Students were given time to put forward the issues and timely solution was provided. IVS makes sure that students are provided with productive solution immediately.



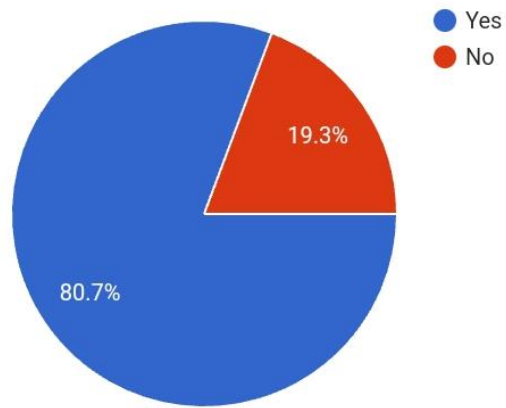
3. Were you provided with the timely solution of your grievance?

Analysis: 83.9% students marked that they are provided with timely solution. Grievances are heard timely by the committee incharge. Effective solution is provided to the students and matters are resolved immediately after discussing with the Principal.



4. Were there Regular counselling sessions in your institute?

Analysis: Regular counselling sessions are organized at IVS therefore, 80.7% of the students agreed that they have attended counselling sessions at IVS. The appointed professional counsellor Ms. Akriti Lajpal held regular session during the session 2023-24.



The grievance committee is working rigorously for the welfare of the students and staff at IVS.